

Impact of the coronavirus on your business

The American Chamber of Commerce in Hong Kong



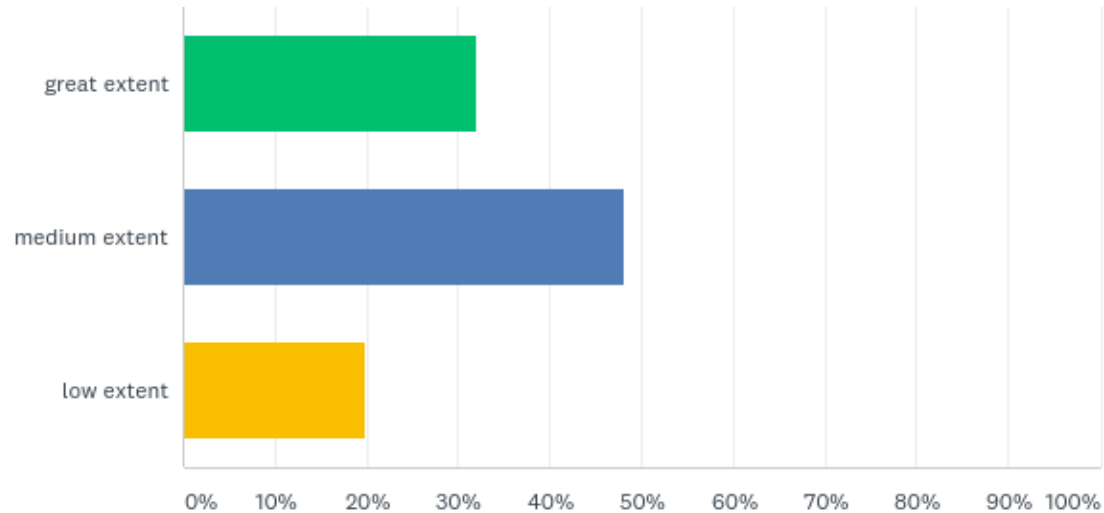
Summary

- In response to the outbreak of the coronavirus identified in Wuhan, China, the American Chamber of Commerce in Hong Kong surveyed its members on the impact of the epidemic on their business.
- This is an internal membership survey with 156 members responded between the period of January 31, 2020 (3pm) and February 2, 2020 (10pm)
- Detailed member comments or further breakdown of data are unavailable.



Q1: How has the coronavirus affected your business in Hong Kong?

Answered: 156 Skipped: 0

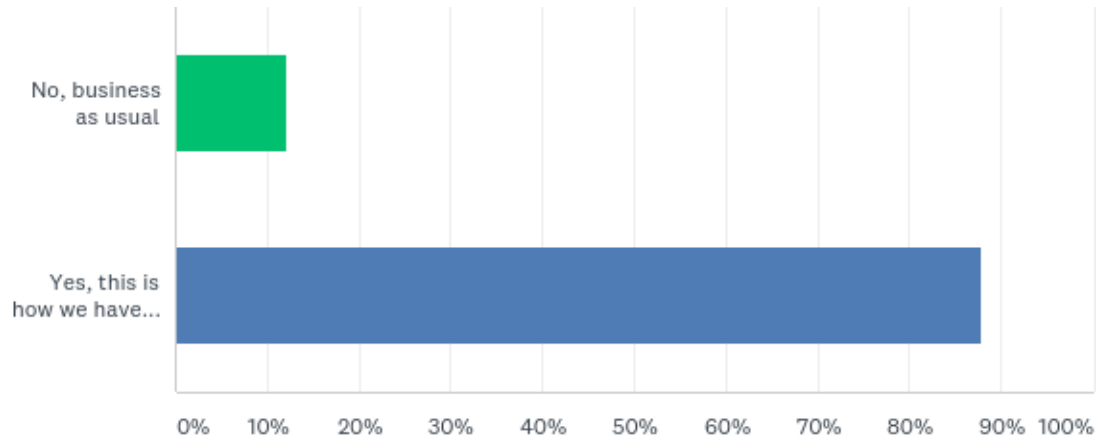


ANSWER CHOICES	RESPONSES	
great extent	32.05%	50
medium extent	48.08%	75
low extent	19.87%	31
TOTAL		156



Q2: Have you adopted different work options for your employees? If so, can you briefly describe them?

Answered: 156 Skipped: 0



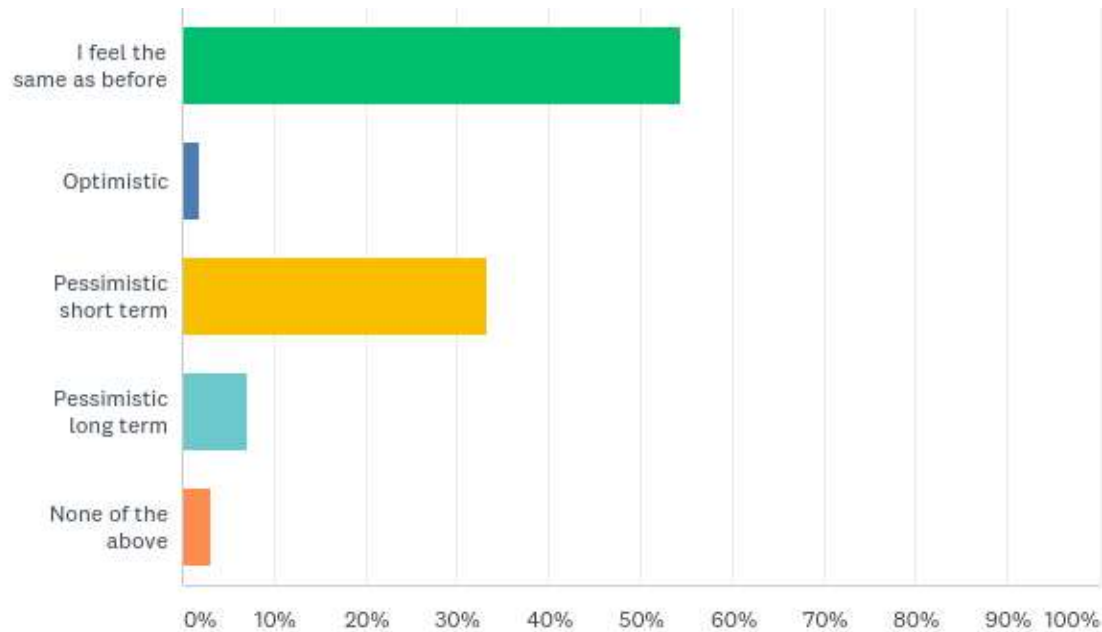
ANSWER CHOICES	RESPONSES	
No, business as usual	12.18%	19
Yes, this is how we have adjusted	87.82%	137
TOTAL		156

Work from home	More flexible working hours	Self-quarantine for 14 days for staff who traveled to mainland China over CNY
Senior leadership at office to deal with issues	Restricted travel	Virtual meetings
Fewer external meetings	Additional sanitation practices	Work place temperature controls
	Limit visitors to offices	



Q3: Has the coronavirus changed your view about staying in Hong Kong? If so, in what way?

Answered: 156 Skipped: 0

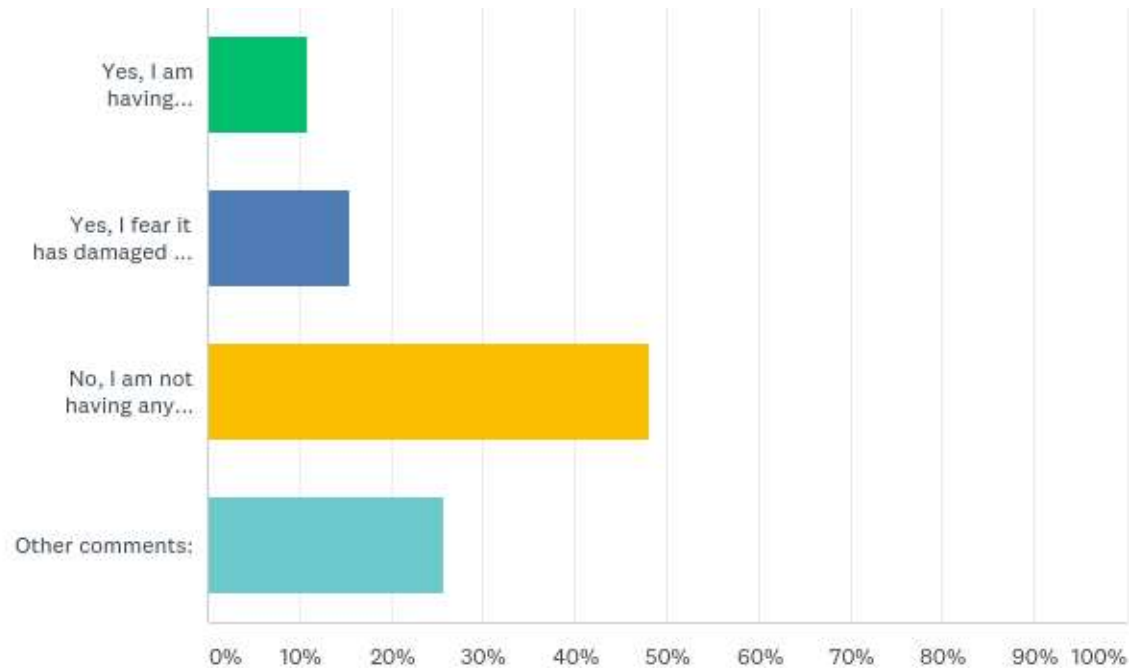


ANSWER CHOICES	RESPONSES
I feel the same as before	54.49% 85
Optimistic	1.92% 3
Pessimistic short term	33.33% 52
Pessimistic long term	7.05% 11
None of the above	3.21% 5
TOTAL	156



Q4: Will the coronavirus make it more difficult for you to attract talent to your firm?

Answered: 156 Skipped: 0

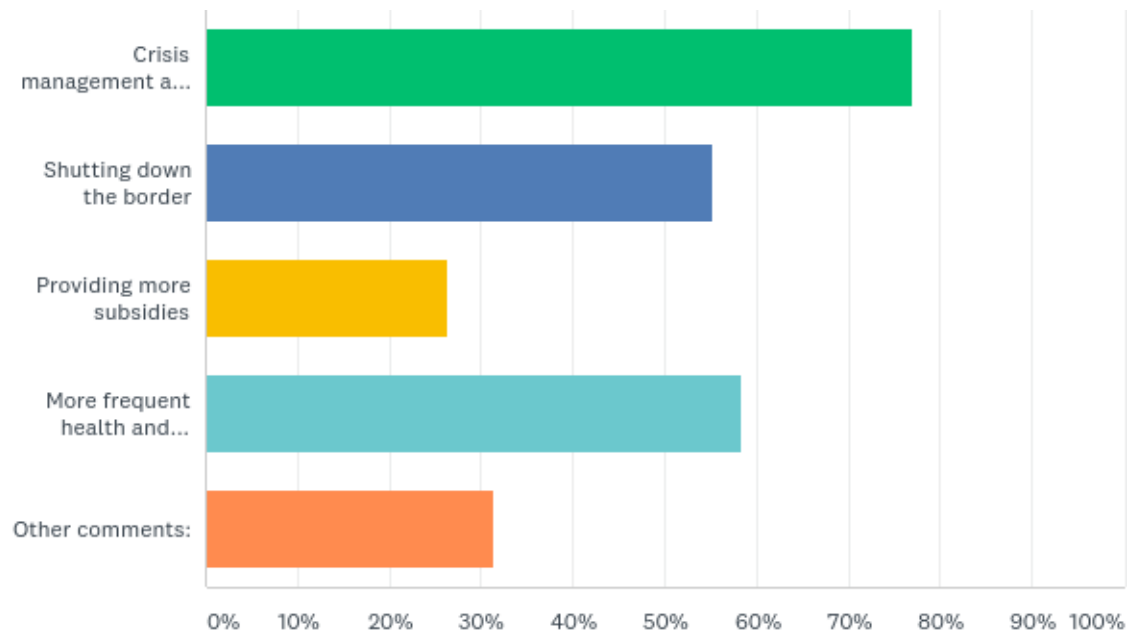


ANSWER CHOICES	RESPONSES
Yes, I am having difficulty with short term hires	10.90% 17
Yes, I fear it has damaged our long term recruitment prospects	15.38% 24
No, I am not having any difficulties with hires at this time	48.08% 75
Other comments:	25.64% 40
TOTAL	156



Q5: What should the government be doing to reassure the business community in Hong Kong?

Answered: 156 Skipped: 0



ANSWER CHOICES	RESPONSES
Crisis management and contingency plans	76.92% 120
Shutting down the border	55.13% 86
Providing more subsidies	26.28% 41
More frequent health and information updates	58.33% 91
Other comments:	31.41% 49
Total Respondents: 156	

